



ATMREMOTE MANAGER

UNLOCK THE VALUE IN YOUR ATMS

MANAGE YOUR ATMS MORE EFFECTIVELY WITH ATMREMOTE MANAGER



ATMRemote Manager is a client-server system with an intuitive web-interface for the remote management of Windows-based ATMs and Kiosks. It gives you the tools to more efficiently manage your ATM portfolio without adding resources. ATMRemote Manager interfaces with the ATM via the same TEKchand agent ("TekEx Agent") employed for content and personalization manager products. This design allows you to economically license the ATMRemote Manager as an add-on product when needed without having to revisit the ATM for agent install.

The remote management product adds three ③ main functions to the ATMLive Manager Platform: 1) **Asset Manager** for convenient device information capture and presentment, 2) **Remote Distribution** for deploying patches, and 3) **Remote Capture** for real-time capture of Error logs, Electronic Journals, Remote Deposits, and more.

ATMRemote Manager Functionality Detail

Asset Manager

- ▶ Operating Software Info (Type, Version, Sys Name, Processor, BIOS, etc)
- ▶ Performance Info (CPU, Hard Disk usage)
- ▶ Event Logs (Error, Event, Security, etc)
- ▶ Software Environment (Drivers, Services Status, Current Running Tasks, etc)
- ▶ ATM Application Details (Version, Patch History)
- ▶ Network Details (Current IP, Network Stats, etc)
- ▶ OS & Application Patch History

Remote Distribution

- ▶ Deploy OS/Security/Application patches (MSI)
- ▶ Distribute Vendor Campaign Objects (ex: NCR Promote™ Campaigns) and Configuration/Personality Files
- ▶ Schedule Distribution Jobs for immediate delivery or future distribution

Remote Capture

- ▶ Capture & Manage Electronic Journals for multi-vendor devices
- ▶ Capture Error and Event Logs
- ▶ Remote Deposit Capture and Consolidation via TekEx Agent where check images (or x9.7 files) are stored on the device hard drive, or via Web Services designed to interface with vendor Store and Forward Clients (ex: Diebold ImageWay™ RSS Agent).

ATMRemote Manager ADVANTAGE

- ▶ Allows for on-demand knowledge of entire ATM fleet configuration, eliminating guesswork and delays.
- ▶ Significantly reduce your ATM management expenses by remotely capturing Electronic Journals (EJ) for real-time claims processing, and Error/Event Logs for more time and cost effective troubleshooting.
- ▶ Improve the security of your ATM portfolio and network with timely install of OS, Application, and Security patches
- ▶ TEKchand TekEx Agent Program Stack is installed once and works across all products.
- ▶ Remote Distribution and Capture functions are reliable, real-time, and secure, and are managed via an easy to use Web Interface.

For more information about ATMLive Manager Platform, contact Tekchand LLC, at sales@tekchand.com or give us a call at one of the numbers below!



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