



ATMLIVE MANAGER PLATFORM

UNLOCK THE VALUE IN YOUR ATMS

THE PLATFORM HAS THREE ③ MAIN COMPONENTS:



WEB-CENTRIC

To provide an easy to use unified web interface for all configuration, remote delivery, and management functions for multi-vendor devices.

- Distinct Web Applications create a secure multi-admin structure to segregate campaign development and system management functions, allowing non-IT users with limited understanding to access the system to manage content and marketing messages on ATMs.

ATM-CENTRIC COMPONENTS

To interface directly with TCP/IP ATMs (OS/2 or Windows) for multi-media content distribution and remote device management functions.

- ATM Agent ("TekEx Agent") must be installed on the device to communicate with ATMLive Manager server-side programs for remote delivery, capture, and device management functions.

- Platform includes Web Services to: a) interface with Diebold ImageWay™ RSS Agent for remote deposit capture and consolidation, b) interface with NCR Personalization Client (aka "Relate Agent") for managing cardholder preferences transactions on NCR Edge™ devices, and c) interface with TEKchand proprietary CRM agent ("TekCRM Agent") for handling 1-to-1 targeted marketing on multi-vendor Windows devices for TEKchand PwrHTML™ campaign objects.

SWITCH-CENTRIC

To interface with the ATM Driving Switch/Host to support content changes on legacy state-screen ATMs without TCP/IP.

- Gateway Servers ("TG Server") to handle communication with ATM Host and serve screen and receipt marketing message changes to Terminal Handlers for delivery to connected ATMs, and to manage cardholder preferences and targeted marketing transactions. *Currently in production with Connex Advantage, Base24, and EPOC platforms.*

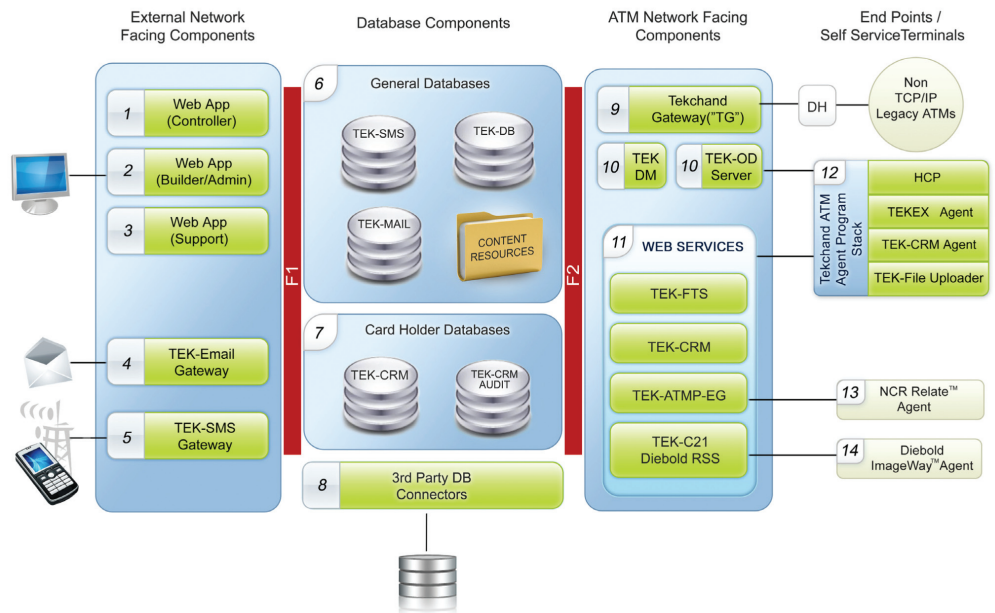
Server Requirements:

Hardware: Intel based Platform with 20GB free disk space; Operating System: SuSe Linux Enterprise Server; Web Server: Apache Tomcat; Database: PostgreSQL

ATM Requirements:

Operating System: Windows and OS/2; Network: Must be TCP/IP for Agent Install, while for Switch-based content or personalization support, all networks configurations are supported for State-Screen (91x/NDC) terminals; Supported devices: NCR AANDC/Edge™, Diebold TCS/TCS+/Agilis™, Wincor Protopas™, Fujitsu, Triton XP, ATM Toppers, Windows Kiosks, and more.

ATMLive Manager Platform Architecture Components



The platform is built on Open Standards with a Service Oriented Architecture. Platform components, from Web Applications (1-5), to TG Server (9), to the OD Server (10) and Web Services (11) are modular and can be decoupled and isolated for deployment in same, or different, physical or virtual servers for security or other enterprise policy reasons. The modular design allows you to deploy only the products/services you want. For example, customers with no ambition to support marketing messages and content changes on legacy non TCP/IP devices can choose to completely forgo the Switch-Centric components given the additional development and certification time.

For more information about ATMLive Manager Platform, contact Tekchand LLC, at sales@tekchand.com or give us a call at one of the numbers below!

